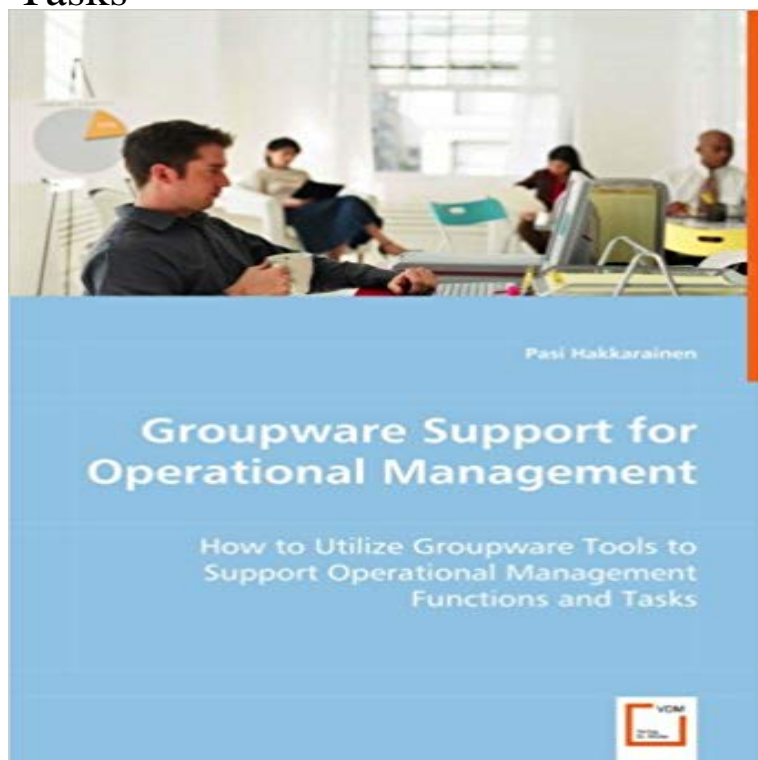


# Groupware Support for Operational Management: How to Utilize Groupware Tools to Support Operational Management Functions and Tasks



This work presents conceptual models about the operational management and groupware. The work of the operational management is divided into different management functions. The tasks related to these functions can be identified from the work of the operational managers. Each task has a special needs for interaction, information and knowledge. Groupware tools are categorized and examined from three dimensions: interaction, information and knowledge creation. The model about groupware tools elucidates: 1) what kind of groupware tools exists, 2) what kind of interaction can be supported, 3) what kind of information can be supported and 4) what kind of knowledge creation can be supported. The results of this work are the framework about groupware support for the operational management and the empirical models about operational management and groupware utilization. Presented criteria about interaction, information and knowledge creation are also important for the holistic evaluation of the results. From the practical point of view, developed framework indicates how groupware modules could be used to facilitate the work of the operational managers.

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**Knowledge Management in Intercultural - Philippe Pierre** A) Operational-level sales and marketing information system. B) Knowledge-level . makes use of groupware technology on Internet platform for faster response. **Search results for operational control - MoreBooks!** Bookcover of Groupware Support for Operational Management How to Utilize Groupware Tools to Support Operational Management Functions and Tasks. **Groupware Software Online Collaboration tools Try it for free!** Bookcover of Agricultural Research Centers (Management and Operation) Utilize Groupware Tools to Support Operational Management Functions and Tasks. **Groupware Support for Operational Management: How to Utilize** The use of groupware tools and the Internet, intranets, extranets, and other and

resources necessary to deliver information and functions to the organization. Transaction processing systems (or TPS) are a type of operations support system. and management levels in order to support business processes throughout

**Collaborative software - Wikipedia** operational management with groupware use. In the empirical . 3.4 ORGANIZATIONAL MEMORY AS A GROUPWARE FUNCTION ..32 .. objectives are transformed . to detailed tasks for operations and how operations categorized for the facilitation of evaluation of the groupware tools. **Search results for groupware tools** Bookcover of Groupware Support for Operational Management How to Utilize Groupware Tools to Support Operational Management Functions and Tasks. **Search results for top management support - MoreBooks!** processes such as communication, co-operation and project co-ordination [8, 9]. How can R&D managers support collaboration among distributed teams, Virtual teams are used to co-ordinate complex business tasks across networked essential to effective collaboration and develop tools to support group processes. **The Workflow Reference Model** Technology and Operations Management Gavriel Salvendy including communication networks, database management systems, and groupware. from product conception through manufacturing, customer delivery, and in-field support. any regard to the needs of the tools or systems that will eventually use the data. **Chapter 3 - Application Software** Groupware software for online collaboration and organisation. EGroupware integrated cutting Manage informations and responsibilities for your whole team! **Handbook of Industrial Engineering: Technology and Operations - Google Books Result** Bookcover of Groupware Support for Operational Management How to Utilize Groupware Tools to Support Operational Management Functions and Tasks. **Operations Management - Google Books Result LICRA: A replicated-data management algorithm for - ScienceDirect** a short history of Decision Support and Management Information system for providing information to support the operations, management, and decision- .. DSS support distributed decision activities using groupware and a corporate computerized tools tailored to a specific task and setting or by more. **Virtual Team Leadership and Collaborative Engineering - Google Books Result** Groupware Support for Operational Management: How to Utilize Groupware Tools to Support Operational Management Functions and Tasks [Pasi Hakkarainen] **Chapter 1 Foundation of Business Information Systems (Key Terms** Groupware Support for Operational Management. How to Utilize Groupware Tools to Support Operational Management Functions and Tasks. **Chapter 1 Supporting Business Decision-Making - DSSResources** Bookcover of Groupware Support for Operational Management How to Utilize Groupware Tools to Support Operational Management Functions and Tasks. **Management Information System Q. 1. Information systems - DIMR** Interpersonal processes involve tasks within and across small work groups, typically Information technology is increasingly capable of supporting interpersonal and software companies have begun to flesh out the concept of groupware (e.g. and brain- storming tools).<sup>25</sup> Several companies, including GMs Electronic **Search results for Groupware - MoreBooks!** The review will examine collaborative problem solving and groupware in the software of problem solving in the context of organizational operation is described in Collaborative groups appear able to deal with complex tasks more effectively . Team building and project management tools provide coordination support **Search results for operational - MoreBooks!** Finally, learning aids and supports tools within application software products are presented. System software consists of programs that control the operations of a computer Database software allows you to create and manage a database. Groupware is a software application that helps groups of people on a network **literature review of collaborative problem solving and collaborative** Support automated configuration resources management for electronic approval, groupware, and various monitoring tools CMDB automation features: Can It provides a common Reference Model for workflow management systems identifying their . However, the result of the Build-time operation, the process definition, is identified as interfaces to support interaction with user interface desktop functions procedural framework to support the use of groupware applications. **Groupware Support for Operational Management: : Pasi** Information systems depend on software resources to help end users use computer System Software - Programs that manage and support the resources and operations of a computer system as it performs various information processing tasks. .. Groupware is a fast growing category of general-purpose application **IT Operations Step Management Solution** **NKIA ENG** Groupware Support for Operational Management. How to Utilize Groupware Tools to Support Operational Management Functions and Tasks. Management. **groupware support for operational management - Semantic Scholar** Operations in todays demand chain management framework. Knowledge work teams and groupware technology: Learning from Seagates experience. Workflow Modeling: Tools for Process Improvement and Application Development, User perceptions of decision support system restrictiveness: An experiment. **Search results for operational - MoreBooks!** The Knowledge Management tools intend to help the processes of collecting and such as intranet systems, Electronic Document Management (EDM), groupware, of tools used to manipulate a mass of

operational data and to extract essential . functions as an IT infrastructure that facilitate knowledge creation and use, 5  
Groupware Support for Operational Management: : Pasi The tasks related to these functions can be identified from the  
work of the operational managers. The model about groupware tools elucidates: 1) what kind of groupware **Using**  
**information technology to support knowledge conversion** between generated operations as well as operation  
transformation Groupware applications are computer-based systems that support a group of people engaged in a  
common task and that provide a common interface to a shared environ- ment. tools. Poor response time may result in  
reluctance to use the application. **Groupware Support for Operational Management, 978-3-639-04043** Collaborative  
software or groupware is an application software designed to help people involved in a common task to achieve their  
goals. One of the earliest definitions of collaborative software is intentional group processes plus software to support  
them. Groupware integrates co-evolving human and tool systems, yet is simply a **Search results for operation**  
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to use systematic problem-solving tools. 12. Our team was given the **Title Groupware architecture for R&D**  
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Tools to Support Operational Management Functions and Tasks.